

## PRODUCT CARE AND MAINTENANCE

### METAL CHAIRS

This product should be examined at least every thirty (30) days for signs of damage, structural failure or instability. Missing, damaged or worn glides should be replaced and cracked or broken welds should be repaired immediately to avoid instability. Products should not be dropped or slammed down when being unstacked. If you notice anything unusual, take it out of service immediately and contact dealer from whom purchased.

### WOOD CHAIRS

Inspect critical structural components of chairs monthly including frame joints, screws, bolts, glides, legs and back supports. Remove from service any chair with cracked legs or back supports or with excessive wobbling in the frame structure. Tighten loose screws or bolts, be careful not to over tighten or strip out. Replace missing bolts or screws, using a size larger. If wood is split or hole is still too large, replace chair. Replace missing nail-in glides. Failure to do so may cause floor damage. Use a spot of epoxy glue if the leg end is worn. Structural repairs should only be made by a knowledgeable professional.

### GENERAL ASSEMBLY INSTRUCTIONS

Tighten all screws simultaneously; do not fully tighten one by one. If a screw is stuck, do not apply extra force to tighten more. Loosen it, inspect threads and hole. There is a possibility of the screws getting loose by time for wood and metal combined bases. Inspect and tighten them during specific periods. If you're facing a small wobbling problem with your chair or stool, the first step is to disassemble your chair and test whether your base is still wobbling or not. Please make sure you're testing the base on an even floor, preferably on a dining table. If it's uneven while the chair is unassembled, please contact us. If the assembled chair is wobbling on an even floor, then it means the screws have not been screwed equally. Screwing one side tighter than another may cause a wobble issue. However, even if screws are screwed unequally, the chair or stool should not wobble when you actually sit on the chair or stool.

### WARNING

Products requiring adjustments or showing any signs of structural failure or abuse, should be taken out of service immediately to prevent any potential injury. We recommend not exceeding 250 lbs. limit for stools and chairs. Exterior factors such as; high loop carpets, tiles with wide grouts, laying back while sitting and etc may result in bent legs, cracks, loose joints. We highly recommend to observe usage difficulties in advance and try to find a resolution. Wooden products should not be exposed to high humid and dry environments. You may contact to us via email ([contact-canada@sohoConcept.com](mailto:contact-canada@sohoConcept.com) & [contact-USA@sohoConcept.com](mailto:contact-USA@sohoConcept.com)) or phone for further assistance.

### WOOD FINISHES

Coat wood surfaces with hard paste wax every three (3) to four (4) months, during the first year of use. After the first year, application can be less frequent. To clean: use a liquid cleaner-wax polish combination. Do not use abrasive cleaners. Do not expose to extreme temperatures or moisture. Water spills on the surface should be wiped off immediately. To repair scratches, use a wax repair stick.

### POLYPROPYLENE SHELL

Clean with warm water and household detergent. For stubborn stains, use a soft brush with detergent. Do not use abrasive cleaners.

## LEATHER / LEATHERETTE

Protect leather from direct sunlight and sources of heat to prevent colour fading. For general cleaning only use a dry soft cloth. If necessary, wipe or lightly rub the whole surface with a clean, soft cloth wrung in soapy water. If vacuum cleaning, use a soft brush nozzle to avoid scratching the surface. Use a liquid detergent suitable for cleaning vinyl. After cleaning, wipe the surface with a cloth dampened with warm water.

## UPHOLSTERY

Cleaning methods vary based on type of fabrics. Spills should be wiped off immediately with a cloth. For overall cleaning, professional service recommended. Fabrics with a protective coating should have it reapplied once a year. Wipe off spilled food from frames and upholstery as quickly as possible, using a damp cloth with mild soap solution if necessary. Do not use harsh detergents or chemical cleaners.

## MARBLE

Our marble tops are sealed and polished to protect against stains. Marble tops should only be wiped with damp cloth, avoid using any type of detergent. It is strongly recommended to wipe your marble top immediately when acidic beverages or lemon spills. You may polish your marble every 6 months for protection and a newer look.

## FOR GLASS / CERAMIC TOPS

Please do not use the glass as a chopping surface or strike the glass or ceramic top with hard or sharp objects. Avoid placing very hot or very cold items directly on the surface unless adequately thick table mats are used to prevent direct contact with the glass. When cleaning glass or ceramic tops, use a damp cloth with gentle circular motions, followed by a dry cloth to remove any remaining moisture. Washing-up liquid, glass cleaner, or mild soap may be used when necessary to remove stains. Do not use washing powders or any cleaning products containing abrasives, as they may scratch the surface. Additionally, avoid placing the product in the immediate vicinity of heaters or air conditioners, as excessive heat or humidity may cause cracks, warping, or other deformities.

### NEW JERSEY

205 Chubb Ave. Unit: 150  
Lyndhurst, NJ 07071  
T (201) 729 1001 - 1110 | F (201) 729 1044

### MANHATTAN

229 East 58th Street  
Manhattan, NY 10022  
T (646) 559 74 84 | F (201) 729 1044

### CANADA

380 Courtneypark Dr. E Unit A,  
Mississauga, ON, L5T 2S5  
T (905) 565 0077 | F (201) 729 1044

